

Moving your child during the COVID-19 pandemic

NETS is a specialist retrieval service for unwell babies and children and has been asked to transport your child to another hospital.

During the COVID-19 pandemic, NETS will continue to provide the highest level of care to safely manage your child's condition in transit.

NETS has introduced some new infection control measures including wearing some form of personal protective equipment (PPE) for all retrievals to protect patients, families and transport teams.

A parent can usually accompany a child, subject to medical screening and, if flying, the aircraft operator's approval. However, if you or your child has suspected or confirmed COVID-19, this will not be possible.

The contact details of the hospital ward where your child will be admitted are on the reverse side of this sheet. The NETS team will provide your details to the team at the destination hospital.

Please note that there are now very strict visiting criteria in all hospitals. We recommend you call ahead to the destination hospital for more information.

Please look after yourself and take the time to eat and drink. If you do travel, be safe and don't try to drive to and keep up with the ambulance. Take regular rest stops if the journey is long

Having a child transported for care not available locally is a difficult situation for any parent or carer. We encourage you to talk to your family and friends to support you but please discuss with the local hospital staff about contacting the on-call social worker. This social worker will be able to liaise with their counterpart at the destination hospital. Despite the additional stress caused by the COVID-19 pandemic, NETS will continue to work with parents and endeavour to minimise the distress for patients and families alike.

The NETS Team will transfer your Baby / Child to one of the following receiving hospitals (as ticked ☑)

- Children's Hospital at Westmead**
Hawkesbury Road
Westmead NSW 2145
ED: 9845 2452
nICU: 9845 1177 / 9845 1178
pICU: 9845 1171 / 9845 1181
- Royal Prince Alfred**
(previously KGV)
Missenden Road
Camperdown NSW 2050
nICU: 9515 8459 / 9515 5420
- Liverpool Hospital**
Cnr Elizabeth & Goulburn Streets
Liverpool NSW 2170
nICU: 8738 5583 / 8738 5588
- Nepean Hospital:**
Great Western Highway
Kingswood NSW 2747
nICU: 4734 2850
- Royal Hospital for Women**
Barker Street
Randwick NSW 2031
nICU: 9382 6160
- Royal North Shore Hospital**
Clinical Services Building, Level 4
Westbourne Street (off Herbert Street)
St Leonards NSW 2065
nICU: 9463 2144
- Sydney Children's Hospital**
High Street (park at Barker Street)
Randwick NSW 2031
ED: 9382 1420
cICU: 9382 1919
- Westmead Hospital**
Cnr Hawkesbury & Darcy Roads
Westmead NSW 2145
nICU: 8890 7375 / 8890 7899
- The Canberra Hospital**
Yamba Drive
Garran ACT 2605
nICU: 6244 4075
- John Hunter Children's**
Lookout Road
New Lambton Hts NSW 2305
nICU: 4921 4411
pICU: 4921 4260 / 4921 4261