

New Critical Care Overbed Network (CCON) Coming Soon



24/7 access to specialist critical care advice

Critical Care Overbed Cameras provide immediate, round-the-clock access to specialist advice to assist in determining the best way to manage a patient's care.

Relevant specialists located offsite will be able to use a custom-built secure web portal to view live stream, control the camera, take screenshots and access cameras across multiple LHDs/SHNs.

The new network will be simple to use and will provide higher quality images and video stream.

What do clinicians at the patient's bedside need to do?

Please follow the existing procedure and contact the relevant specialist via telephone. If required, the specialist will ask you to turn on the camera by simply pressing the switch on the wall.

When will the new cameras be installed?

The new cameras will be progressively deployed statewide between November 2020 and June 2021.

For some LHDs/SHNs, there may be a period of coexistence while the existing devices are replaced and the new network becomes fully operational.

For technical support contact 1300 679 727.

For more information about this initiative please email EHNSW-VirtualCareAccelerator@health.nsw.gov.au



Health