

New Critical Care Overbed Network (CCON)



Critical Care Overbed Cameras provide immediate, round-the-clock access to specialist advice to assist in determining the best way to manage a patient's care.

Relevant specialists located offsite will be able to use a custom-built secure web portal to view live stream, control the camera, take screenshots and access cameras across multiple LHDs. The network is primarily located in Emergency Departments, Intensive Care Units and Special Care Nurseries.



Updating the current Critical Care Overbed Network

The existing cameras will be replaced by new Panasonic cameras which are simple to use and will provide higher quality images and video stream.

Relevant specialists will be accessing the cameras remotely through a new, robust, intuitive and custom-built secure web portal which will ensure a consistent approach across the state.

Answering your Questions

What do clinicians at the patient's bedside need to do?

There isn't a big difference for clinicians located onsite, besides a new camera and wall switch.

Please follow the existing procedure and contact the relevant specialist via telephone. If required, the specialist will ask you to turn on the camera by simply pressing the switch on the wall.

Who will be required to access to the new portal?

Specialists who provide critical care advice from a remote location.

Will there be reference material available?

Yes. NSW Health will provide relevant documentation such as Installation Guidelines and Camera Specifications.

When will the new cameras be available?

The new cameras will be progressively deployed statewide between November 2020 and June 2021 following consultation with LHDs and SHNs.

For some LHDs, there may be a period of co-existence whilst the devices are replaced and the network becomes operational.

Will clinicians receive training?

Absolutely. This will be provided via an instructional video, User Guide and further details. We will let you know more soon.

Where can I access more information?

For additional information about this initiative or the Virtual Care Accelerator Program please email EHNSW-VirtualCareAccelerator@health.nsw.gov.au